W-01303A-09-0343 56-013234-09.0343



ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

- 97882

Date: 8/16/2011

Complaint Description:

08A Rate Case Items - Opposed

08H Consolidation - In Favor

First:

Last:

Complaint By:

Account Name:

Greg

Fischer

Home: (000) -000-0000-

Street:

Sun City West

Greg Fischer

Work: CBR:

City: State:

ΑZ

Zip: 85375

Utility Company.

Contact Name:

Arizona - American Sewer Company

Division:

sewer

Karl Wilkins

Contact Phone

is: E-Mail

Arizona Corporation Commission DOCKETED

Nature of Complaint:

Additional comment sent in on 10/18/2011:

This is in reference to:

Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343

OCT 19 2011 DOCKETED BY

We do not agree with the deconsolidation of Anthem and Agua Fria; it should be retained as one district.

Greg and Julie Fischer Corte Bella 12940 W. El Sueno Ct. Sun City West, AZ. 85375

Regarding: Proposed wastewater rate increase to Agua Fria - Dockets SW- 01303A-09-0343 and W-01303A-09-0343.

I would like to express my disbelief in the water bill increases that have been proposed to those of us that have invested our lives and future into our community's. This is a tremendous blow to be blindsided with even having a slight increase, let alone the degree or percentage of increases you are proposing and it being a necessity for life. I find it hard to believe people such as yourselves have any clue on the doubt and disappointment this has caused to everyone who lives and is invested in the area. If you have any conscience or regard for your fellow man and woman, you will really reconsider any thought of making any changes or increases and taking this whole to a level we do not want to go.

In regards to the other docket: W-10303A-10-0448 (Corte Bella)

UTILITY COMPLAINT FORM

The same thing rings true, no or a little increase during these time let alone if times were good, would not be acceptable.

Please fight for the right thing to do and not just give in.

Thank you for your time,

Greg Fischer
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/16--opinion entered into database and will be docketed in 09-0343 (will make separate entry for 10-0448)

********CLOSED******

10/18--add'l comment made

End of Comments

****RE-CLOSED*****

Date Completed: 10/18/2011

Opinion No. 2011 - 97882

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011 - 100161

Date: 10/18/2011

Complaint Description:

08H Consolidation - In Favor

N/A Not Applicable

First:

Last:

Complaint By:

James R & Helen P

Rakers

Account Name:

James R & Helen P Rakers

Home: (000) 000-0000

Street:

Corte Bella residents

Work:

City:

Sun City West

CBR:

State:

ΑZ

Zip: 85375

is: E-Mail

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone:

Nature of Complaint:

********THIS OPINION WILL BE DOCKETED IN BOTH 09-0343 AND 10-0448********

Dear Commissioners,

My wife and I are residents of Corte Bella. We are both retired and live on fixed incomes.

We do not agree with the deconsolidation of Anthem and Agua Fria; it should be retained as one district.

If deconsolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 a month - an annual increase of \$484.44 per household. We cannot handle such a drastic increase in our monthly utility bill. With continued increases in medical expenses, food and other utility expenses we may be forced to sell

our retirement home that we waited for so many years to enjoy.

In addition to this case, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No. W-01303A-10-0448. This will increase the average water bill by \$25.13 a month.

The ACC approved the current makeup of the Anthem / Aqua Fria Wastewater District nearly ten (10) years ago. Yet, at the request of the Anthem residents, the ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the new Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District. The ACC should not approved deconsolidation under these circumstances. Very sincerely yours,

James R. and Helen P. Rakers *End of Complaint*

Utilities' Response:

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

10/18--OPINION entered into database and will be docketed in 09-0343 & 10-0448 ******CLOSED*****

End of Comments

Date Completed: 10/18/2011

Opinion No. 2011 - 100161

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011 - 100159

Date: 10/18/2011

Complaint Description:

08H Consolidation - In Favor

N/A Not Applicable

First:

Last:

Complaint By:

Doug & Gyndelen

Taylor

Account Name:

Doug & Gyndelen Taylor

Home: (000) 000-0000

Street:

Corte Bella residents

Work:

City:

Sun City West

CBR: wt:

State:

ΑZ

Zip: 85375

is: E-Mail

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone: , ...

Nature of Complaint:

*****TO BE DOCKETED IN BOTH 09-0343 AND 10-0448*****

Attention Commisioner's: Pierce, Stump, Kennedy, Newman, Burns,

- I do not agree with the deconsolidation of Anthem and Agua Fria; it should be retained as one district.
- If deconsolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 a month - an annual increase of \$484.44 per household. The ACC needs to understand that Corte Bella residents cannot handle such a drastic increase in our monthly utility bills.
- In addition to this case, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No. W-01303A-10-0448. This will increase the average water bill by \$25.13 a month.
- The ACC approved the current makeup of the Anthem / Aqua Fria Wastewater District nearly ten (10) years ago. Yet, at the request of the Anthem residents, the ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the new Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District. The ACC should not approved deconsolidation under these circumstances.

In addition, resale and rental properties will be adversely impacted.

Thank you for your consideration of this matter.

Regards

Doug and Gyndelen Taylor Corte Bella Residents

UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/18--OPINION entered into database and will be docketed in two dockets.

****CLOSED*****

End of Comments

Date Completed: 10/18/2011

Opinion No. 2011 - 100159